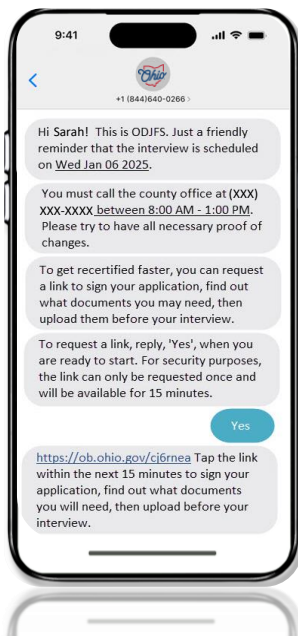


SNAP Recertification Pre-Interview Questionnaire



The SNAP Recertification Pre-Interview Questionnaire is a new, **optional** mobile tool that helps you complete your SNAP recertification **easier** and **faster**! It's available for those with or without a Self-Service Portal (SSP) account who have opted-in to receive Ohio Benefits text messages.

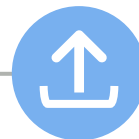
Click HERE to watch our step-by-step video



SIGN YOUR APPLICATION



ANSWER RECERTIFICATION QUESTIONS



UPLOAD DOCUMENTATION ONLINE

One business day before your scheduled interview, reply **"Yes"** to the text message you'll receive from +1(844)640-0266.

Acknowledge

Answer

Upload

Verify Your Identity

Please provide the following details in order to sign your SNAP Recertification Application and prepare for your interview.

* Red asterisk indicates required

Date of Birth (mm/dd/yyyy)*

Social Security Number (4 Digits)*

☒ I have read the Notice of Privacy Practices*

I declare under penalty of perjury under the laws of the United States of America that the information contained in this statement of facts is true, correct and complete. By checking this box and entering my name, I am agreeing to all statements listed above.

☒ Check to Sign*

First and Last Name*

Sarah SNAP RE

Who is Signing?*

Applicant

Questionnaire

Answer the questions below to update your information and find out what documents will be needed to prove changes in your status.

After you submit your answers, you will be guided through the necessary documents needed and will have the chance to upload them.

Required

1. What is your preferred contact number for your recertification interview?

2. Have you recently moved?

☐ Yes ☐ No

3. Select what is true for your household:

☐ Someone has joined my household [Learn more](#)

☐ Someone has left my household [Learn more](#)

☐ Someone has left and someone has joined my household

☐ No change

Do you pay any of the following?*

(Check all that apply)

☐ Rent or Mortgage

☐ Utilities [Learn more](#)

☐ Child Support

☐ Childcare Expenses

☐ Medical Expenses (for individuals who are disabled or age 60 or older)

☐ Homeowners Insurance

☐ Property Taxes

☐ None

Do you or anyone in your household have any of the following sources of income?*

(Check all that apply)

☐ Wages and Salaries

☐ Self Employment Income

☐ Child Support

☐ Pensions and Retirement Accounts

☐ Social Security Benefits, including Disability

☐ Unemployment Benefits

☐ Other Income [Learn more](#)

☐ None

Documents

Please upload documents for the following items. If you don't currently have your documents, you may skip this step and submit your documents later.

Proof of Shelter Expenses

Provide the following documents for your housing costs:

- Lease Agreement
- Rent or mortgage statement
- Property Tax assessment or statement
- Homeowners Insurance statement or bill

Proof of Utility Expenses

Provide one of the following for each utility:

- Utility bills
- Utility receipts

We accept files up to 10 MB each and these different types of files: pdf, jpeg, png, doc, docx, ppt, pptx, xls, xlsx, zip.

Other ways to submit your documents.

Providing your documents other ways may take longer for CLIPS to receive. We recommend uploading your documents here as the fastest way for you to submit.

File [\(844\) 640-0266](#)

Mail or in-person drop-off 30 Town St, Columbus, OH 43230

Self Service Portal [explains.ohio.gov](#)

Great job, Sarah!

Your recertification application has been successfully submitted.

Next step in the interview: We are looking forward to meeting with you.

Please visit your county office tomorrow for your interview.

Date: Monday, July 31, 2024

Time: Between 9:00 AM and 3:30 AM EDT

Address: 50 Town St, Columbus, OH 43230

The recertification process will be complete once you finish your upcoming interview and submit all required documents.

You can submit additional documents anytime by using the Self Service Portal:

If you need help with your interview appointment, call your county office at 800-555-XXXX.

Click the questionnaire link sent via text message within 15 minutes to:

Verify your Identity

Agree to Notice of Privacy Practices

Check to sign your application, or skip if you have or will submit a signed JFS 07204 in another format, such as in-person or by mail

Respond to questionnaire and provide information on the following:

Your preferred phone number

If you've recently moved

Changes to your household

Expenses you're responsible for

Any sources of income

Upload your documents and prepare for your speedy interview!

Choose or take an image of files to upload

Repeat for each of your documents

Depending on how your interview was scheduled, you'll see a screen instructing you to call in, expect a call, or where to arrive in-person

View interview details and add to your device's calendar