

A Fresh New Look for the Ohio Benefits Self-Service Portal (SSP) Coming Soon!



APPLICATION TRACKER

See how your application is going and get more details on next steps with **just one click**, right from the home page!

Application #XXXXXXX | SNAP



Apply



Interview



Verify



Review



Outcome

Your Application is in Progress

We're working on your application. Check your status for updates and next steps.

[View Application Status Details](#)

BETTER BENEFIT EXPERIENCE

New Action Banners

Get timely alerts for actions you need to take, with buttons to take you directly to what you need to do!



New Action Required – Benefit Renewal

SNAP – Benefit Name | Case #XXXXXXX. Start your journey towards your benefit renewal.

[Start Renewal Application](#)



New Action Required – Verification

Upload your documents to get your approval.

[Upload Documents](#)



New Action Required – Appointment

Go to your Messages to see your upcoming appointment details.

[Review Appointment](#)

SNAP

Case #XXXXXXX

Active until 12/31/2025

[View Benefit Detail](#)

My Benefits Tiles

Stay on top of all your current benefits. View important benefit information, like case number, status, and active programs, all in one place!

Key Actions | Quick access to start key actions you may need to take for your case!

Key Actions to Support Your Case

Report a Change



Keep your details up to date. Report changes to your address, contact info, household members, income, or expenses.

[Start](#)

Authorized Representatives



"Act on Behalf of Someone Else"
You can request to link your account to the program you represent.

[Start](#)

View Your Documents



Upload or review documents needed to verify your application or renewal/recertification.

[Start](#)

For more information and resources, visit **benefits.ohio.gov**

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Application #XXXXXXX | SNAP











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BETTER BENEFIT EXPERIENCE

New Action Banners

Get helpful reminders and direct links to respond right away.

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SNAP – Benefit Name | Case #XXXXXXX. Start your journey towards your benefit renewal.[Start Renewal Application](#)

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My Benefits Tiles

See your current benefits for each program and view details easily.

SNAP
Case #xxxxxxx
Active until 12/31/2025

[View Benefit Detail](#)

Information and Resources

Find available programs and see if you qualify, all in one place.

**Cash, Food and Medical Assistance**

You may qualify for cash, food, or Medicaid. Answer a few questions to check your eligibility based on your household's current situation. Estimates are allowed but should be as accurate as possible.

[Check Eligibility](#)

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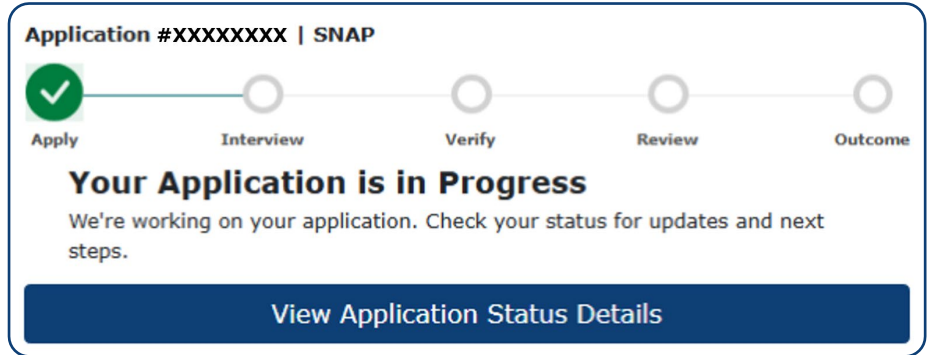
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APPLICATION TRACKER

Instantly view application progress and access specific details **with a single click!**



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APPLICATION TRACKER

Easily check your application status and timeline on the SSP home page and see more details **with a single click!**

Application Status Details ✕

Application #XXXXXXX | SNAP

This is a view of where you've been and what will happen next for the application.

Timeline

Your application is ready to be completed for: SNAP

☒

Apply

You submitted your application on November 24, 2025 for SNAP.
[Download Submitted Application](#)

☐

Interview

Thank you for submitting your application. You'll be notified when your interview is scheduled based on your [notification preferences](#)

☐

Verification

We'll let you know if you need to upload documents to verify what you have told us.

☐

Agency Review

Timeline: 1-4 weeks
We will review your application and then let you know if we need more information.

☐

Application Outcome

Timeline: 2-5 weeks
After we process your application, we will let you know if you are eligible.

Back

Do you want to withdraw this application? [Click Here.](#)

Follow your application every step of the way!

Download the application you originally submitted.



Change your preferences for interview notifications.



See how long your review may take to finish.



Check the outcome of your application and benefits.



Need to withdraw? Quick action linked here.



BETTER BENEFIT EXPERIENCE

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My Benefits Tiles

See your current benefits for each program, and view details easily.

Key Actions

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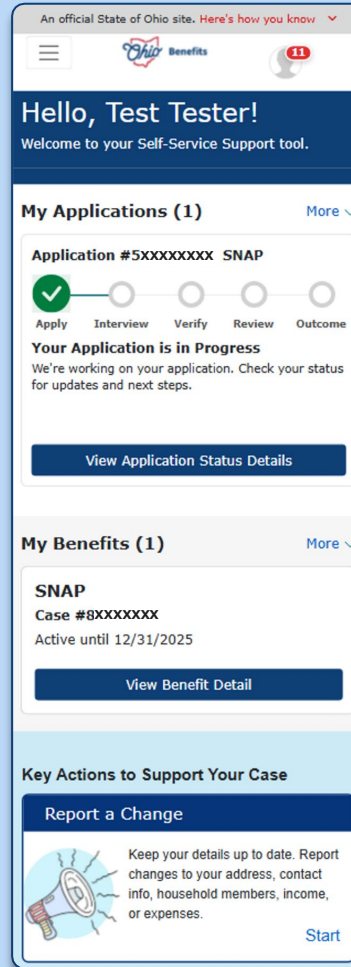
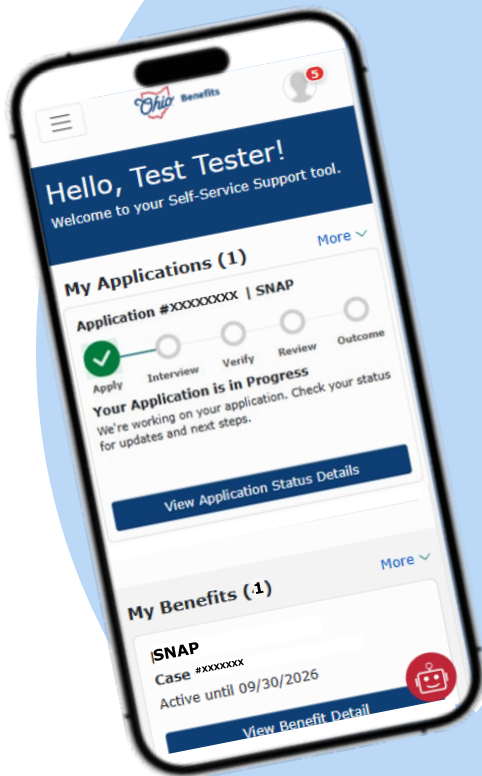
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A Fresh New Look for the Ohio Benefits Self-Service Portal (SSP) Coming Soon!



BRAND NEW HOME PAGE

Managing your benefits just **became that much easier!**



Quickly update your profile or read your messages.

Easily check your application progress and get more details with one click.

Track your current benefits and see more details right away.

Quick access to key actions you may need to take for your case.

BETTER BENEFIT EXPERIENCE

New Action Banners

Receive helpful reminders and direct links so you can respond right away.

Info & Resources

Find available programs and see if you qualify, all in one place.

Fresh New Look

Use the new layout to manage and review your benefits more easily.

For more information and resources, visit **benefits.ohio.gov**